



Our Mission

To be outstanding hosts offering the most enriching experience

Our Vision

In Our World – You are Someone Special

Our Values

Customer Commitment

We develop relationships that make a positive difference in our customers' lives

Quality

We provide outstanding products and unsurpassed service that, together, deliver premium value to our customers

Integrity

We uphold the highest standards of integrity in all of our actions

Teamwork

We work together, across boundaries, to meet the needs of our customers and to help the company win

Respect for People

We value our people, encourage their development and reward their performance

Good Citizenship

We are good citizens in the communities in which we live and work

A Will to Win

We exhibit a strong will to win in the marketplace and in every aspect of our business

Personal Accountability

We are personally accountable for delivering on our commitments